

## “Print Your Ticket”

**What is Print Your Ticket?** Print Your Ticket (PYT) is an electronic version of the paper ticket. You can print the ticket in colour or black and white from any office, café or home that has a printer. Please note that tickets are strictly personal, nominative and non transferable.

**What are the benefits of Print Your Ticket?** **Save time:** you don't need to wait for the train ticket to arrive via courier or post. You also avoid queues at the station as you don't need to collect or exchange or have the ticket validated. **No lost tickets:** PYT is your valid ticket for travel; you can reprint it in case of loss.

**Are Print Your Tickets available for all destinations?** No. Our website will only offer PYT when a route or train carrier allows it. Currently PYT is on offer for Eurostar, Thalys, French Domestic, French International TGV and Spanish trains. Some fares on these routes/carriers do not offer PYT.

**How to print my Print Your Ticket?** Once your booking is paid our documentation team will ticket the booking. The PYT ticket option will be included directly in the documentation email that Rail Plus sends to you, or for Thalys, in another email by clicking on the identified link. It is important to provide your correct email address to Rail Plus. Some emails can enclose an attachment. Open the PDF file which will require a printer and Adobe Reader to access and print your train ticket.

**How to board a train with a Print Your Ticket?** Make sure that you have all your PYT tickets before traveling. Head to the station and find your departing platform number on the departure board, then simply check your ticket for your car and seat number and board the train. The train conductor will ask to see your ticket and ID (passport) at some point during your journey. If you are traveling on the Eurostar, you can directly scan your printed train ticket at the automatic doors when checking in. This is faster than seeing a check-in desk employee.

**Can I download my Print Your Ticket onto my laptop, iPhone or Blackberry instead of printing the ticket?** No, you must print the physical ticket on A4 paper as proof of purchase and valid travel document.

**I lost my printed Print Your Ticket, what do I do?** You can print the document again before the train's departure time by using the email that Rail Plus sent to you.

**Is Print Your Ticket the only document I need when traveling by train?** No, you must provide a passport at check in and/or onboard the train. The document must match the name on the PYT.

**What happens if there was a mistake made with the name when booking a PYT ticket?** You don't have to book another PYT if there is a typo mistake on the name entered. You can travel with the ticket as long as the name is not completely different.

Please note Adobe reader is required to open the file. You can print the ticket from any A4 printer.

Here is an example of a French Journey Print Your Ticket valid for travel:

Conditions of use

Travel information

### E-TICKET CONDITIONS OF USE

E-tickets are subject to the General Terms of SNCF Passenger Fares and the terms of sale of the distributor of your e-ticket, to which you agreed at the time of purchase.

E-tickets are valid only for the person named and therefore cannot be transferred.

They are valid only for the designated train, date, class and route. To take another train, you must exchange your e-ticket.

The e-ticket confirmation must be printed on plain A4 paper and without changing the printing size. Good printing quality is required. In the event of incident, loss or poor printing quality, you must reprint your e-ticket confirmation.

The SNCF declines any responsibility in the event of unlawful use of e-tickets.

### YOUR E-TICKET CONFIRMATION

Hello JOHN SMITH,  
Here are the details of your journey. SNCF wishes you a pleasant journey.

Departure / Arrival	Date / Time	TGV 0101
PARIS GARE LYON	29/03 at 06:16	COACH 01 - SEAT 71
MARSEILLE ST CHAR	29/03 at 09:34	CLASSE 1 UPPER SEAT 31 INDIV.

TGV PRO - EQUIPEMENT INCLUS. SOUS CONDITIONS APRES DEPART

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### CONDITIONS D'UTILISATION DU E-BILLET

Le e-billet est soumis aux conditions générales du Tarif Voyageurs SNCF, ainsi qu'aux conditions de vente du distributeur de votre e-billet, que vous avez acceptées lors de l'achat.

Le e-billet est nominatif, personnel et incessible.

Il est valable uniquement pour le train, la date, la classe et le parcours désignés. Pour échanger un autre train, vous devez échanger votre e-billet.

La confirmation e-billet doit être imprimée sur du papier A4 blanc, sans modification de la taille d'impression. Une bonne qualité de l'impression est nécessaire. En cas d'incident, de perte ou de mauvaise qualité d'impression, vous devez imprimer à nouveau votre confirmation e-billet.

SNCF décline toute responsabilité en cas d'utilisation illégale du e-billet.

### YOUR REFERENCES

PARIS GARE LYON > MARSEILLE ST CHAR \*\*148,00 EUR  
OK

BOOKING FILE REFERENCE: **SWJLJYF**

Customer reference number: 0024090167090002251

e-ticket number: 837229575

Surname: SMITH  
First Name: JOHN  
Passenger: ADULT

Should the conditions of your ticket permits, an exchange can take place up to departure.

SPECIMEN

This ticket is strictly personal

Barcode scanned onboard the train by the train conductor

Passenger Name Record, commonly referred to as a PNR. This booking record consists of 6 alpha/numeric characters.

Here is an example of a Eurostar Print Your Ticket valid for travel:

**RAIL EUROPE**  
 You have purchased your ticket from Rail Europe.  
 75009517 REA 1013685 - RE4A ECS 07 158389162868

TICKET-RESERVATION		JOHN SMITH 01 ADULT	
1187	EUROSTAR		
CHECK IN AT LEAST 10 MIN BEFORE DEPARTURE TIME			
23/03	06.43	From PARIS NORD	To -> LONDON ST-PANCRAS
23/03	07.59	Class 1	
TRAIN 9005		COACH 12	
SPECIMEN			
NON SMOKER			
AFBASB BUS PREM FLEXI EXCHANGEABLE / REFUNDABLE		CARRIERS CIV 0019 EUR **338.00	
AFBASB IV 836916286 CK		Booking reference PNR <b>STWWQB</b>	

**Traveller Care**  
 To comment on your Eurostar experience email us at [traveller.care@eurostar.co.uk](mailto:traveller.care@eurostar.co.uk), or call us on:  
 UK 08432 186 186\*  
 Outside the UK +44 1231 617 575  
 France 01 70 70 60 88\*  
 Belgium 07 0 79 79 89 (0.30 €/min)  
\* calls are charge at the national rate and may be monitored for training purposes.

**Ticket conditions**  
 Your travel on Eurostar train services is subject to Eurostar's Conditions of Carriage which incorporate both Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on Rail Passengers' Rights and Obligations and the CIV. When you are travelling on another operator's train service, this will be subject to a separate transport contract on the other operator's conditions of carriage. Fare terms also apply. Some fares carry restrictions on exchange and/or refunds. For example certain fares are only exchangeable by paying a fixed fee and if necessary a fare differential. All exchanges are subject to availability.

**Please note**  
 Your ticket may only be used by the person whose name appears on it, and you must provide appropriate personal identification if asked. If you are unable to do so you will be charged for a new ticket on the basis of the full fare applicable to the train, journey and class in which you are travelling.  
 If we reasonably believe your ticket has been obtained fraudulently, our staff may refuse to allow you on the Eurostar train and you will not be entitled to any refund.

**Customer Service**  
 Should the condition of your ticket permit, an exchange or cancellation can take place up to the time of departure:  
 - via the agency who made your booking  
 - at the departure station in Belgium, France or England.  
 For refund requests, please contact the agent who made your original booking.

This ticket is strictly personal

Travel information

The Booking reference is also your Passenger Name Record, commonly referred to as a PNR. This booking record consists of 6 alpha/numeric characters.

Barcode to be scanned at check-in


Here is an example of a Thalys Print Your Ticket valid for travel:

If this email is not correctly displayed, please view [the online version](#).

THALYS
RAIL EUROPE
ticketless

Dear JOHN SMITH,


We are pleased to confirm your Ticketless reservation on Thalys on 31/03/2011.

<p>Date of journey : 31/03/2011                  Departure : 06:01 from PARIS NORD                  Arrival : 07:23 in BRUXELLES MIDI                  Thalys train nr : 9405                  Seating : coach 22 seat 14                  Fare : HI-LIFE                  Class : Comfort 1                  Price : 138.00 euros                  Booking reference <b>KKWHUG</b>                  CIN : 30840601003143936*</p>	<p>JOHN SMITH</p> 
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\* Please communicate this reference in case of exchange or refund.

When you board the train, please present this barcode to the Train Manager for inspection and validation.


SPECIMEN



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Should the conditions of your ticket permit: an exchange can take place up to departure via the agency who made your booking or cancellation on [www.refundmyticket.com](http://www.refundmyticket.com). For refund request please contact your original point of sale.

Purchasing a Thalys Ticketless automatically implies acceptance on the general term and conditions relating to Ticketless.  
 You may consult these general terms and conditions on the [www.raileurope.fr/ticketlessstermandconditions.fr](http://www.raileurope.fr/ticketlessstermandconditions.fr)

*Please note: do not reply to this e-mail address. Your request will not be processed. This email is for informational purposes and will be used to facilitate onboard identification.*

**WiFi Inside** **Freedom to surf!**  
\*This service is free in comfort!



Travel information

This ticket is strictly personal

Barcode scanned onboard the train by the train conductor

The Reservation n° is also your Passenger Name Record, commonly referred to as a PNR. This booking record consists of 6 alpha/numeric characters.

Here is an example of a RENFE Print Your Ticket valid for travel:

The "Localizador" number is also your Passenger Name Record, commonly referred to as a PNR. This booking record consists of 6 alpha/numeric characters.

Travel information

Num. Billete: 7672800000784 Tarifa ADULTO		<b>renfe</b>	
Localizador: <b>K7LY8W</b>		 	
Salida	BCN.FRANCA	30/03/2011	21:05
Llegada	PARIS AUST	31/03/2011	09:02
TRENHOTEL	00475	Cama Turista	
Coche	77	Plaza: 031	
		CABALLERO	
		152,00€ IVA(8%) 11.25€	
		Transp.: 1071 1187	
Agencia Virtual		RENFE PRUEBAS 200 DELICIAS (123456789) 28007-MADRID (MADRID)	
Cierre del acceso al tren 2 minutos antes de la salida 11:04:13 22/03/2011		<div style="border: 1px solid black; padding: 5px; font-size: 2em; font-weight: bold;">SPECIMEN</div> <small>Tasa de Seguridad S.O.V. S.R.C. e IVA. Incluye PRESTADOS C.I.F.: Q-2801650</small>	
<small>Mantenga la integridad de toda la hoja, sin cortar ninguna de las zonas impresas.</small>			
<b>EXTRACTO DE LAS CONDICIONES DE VIAJE</b> -Este billete constituye su contrato de transporte, consérvelo hasta el fin del viaje. -Renfe tiene establecidos diferentes compromisos de puntualidad y calidad en todos sus trenes, en caso de incumplimiento de éstos, tendrá derecho a la indemnización correspondiente. -Equipaje máximo: 3 bultos; sin superar en su conjunto 20 Kg, ni 250 cm (largo+ancho+alto). -Servicio cubierto por S.O.V. y S.R.C. -Condiciones Generales de los Contratos de Transporte <a href="http://www.renfe.es">www.renfe.es</a>		 <i>la flota de trenes más moderna del mundo</i> 	
Si desea presentar este billete como factura, cumplimente los siguientes datos <small>renfe C.I.F.: Q-2801650   Avda de Río Xal, 110 - 28038 Madrid</small>			
<b>DATOS DEL CLIENTE</b>			
NOMBRE/RAZON SOCIAL: .....			
NIF: .....			
DOMICILIO: .....			
CODIGO POSTAL: .....			
POBLACION: .....			
		00475 79400-87011 30/03/2011 Cama Turista 77-031 010 7672800000784 Id. Compra K7LY8W	
			

Barcode scanned onboard the train